

## General Terms & Conditions:

- Prices are subject to change without notice.  
Species and/or items not mentioned on this price list can be quoted on request.
- Turnaround time OPTION 1: +/- 3 months from receipt of payment to shipping agent. *\*\*Refer to footnote*
- Turnaround time OPTION 2: +/- 10 months from receipt of 50% deposit, and orders containing full mounts may take up to 12 months due to the extensive work on full body manikins. *\*\*Refer to footnote*  
Final trophy instructions (directions) for mounted trophies MUST be submitted within 90 days of order confirmation to enable us to prepare your manikins in the described time.
- Turnaround time OPTION 3: +/- 8 months as from receipt of 50% deposit. *\*\*Refer to footnote*
- Wooden pedestals and bases are not included in the price of the basic pedestal mount and are to be quoted additionally to the mount's price.
- An extra 10% of the trophy price will be charged for open mouth trophies.
- Please ensure that your trophies are treated correctly when skinned and salted. Ingwe Wildlife Art cc, hereinafter referred to as "IWA", will not accept any liability for hair slip or drag marks or any other damage caused by poor field care. IWA strictly does not take in for processing any skulls that are cooked prior to delivery to taxidermy.
- Giraffe trophies: fresh processing, tanning and mounting of any part of Giraffe hides will only be offered in conjunction with processing a hunter's full order. Giraffe trophies that form part of larger orders where the remainder of the hunting trophies are being processed at a different Namibian taxidermy or facility will not be accepted.  
Due to the nature of Giraffe skins being very delicate and prone to hairslip if not treated expertly, Giraffes not collected by IWA fresh after hunt and which have not been immediately fleshed down by our facility will not be accepted/taken in for any further processing, including dipping.
- All finished goods not claimed will be sold after 3 months from notification to cover costs.
- Strictly NO trophies will be accepted or processed without a valid hunting permit or gift letter. Please make sure that you have signed your hunting permit prior to your departure from Namibia. IWA will not accept responsibility for incorrect/incomplete hunting permit trophy documentation received together with the raw hunting trophies. Incorrect data submitted and/or incomplete hunting permits are not only illegal but can also cause serious delays to the delivery of your trophies.
- Transport of trophy crates to the Namibian shipping agent: Smaller trophy crates are delivered by IWA to the shipping agents in Windhoek free of charge. Should the trophy crate be too large to fit onto one of our vehicles, the shippers will collect from IWA and may charge a fee for this.
- Packing costs: A charge of 15% on all trophy prices will be added to the invoice sub-total, to provide for material and packing, with a standard packing charge of USD100.00/EUR95.00 for all orders less than USD700.00/EUR660.00.  
Consignments consisting of cleaned skulls and dipped skins; tanned skins; or a combination of the aforesaid, are packed in standard heavy-duty trophy carton boxes with lids. Smaller antelope mounts, single mounts and all other small goods are packed in standard heavy-duty trophy carton boxes with lids and may, at our discretion, be fitted with a wooden frame for reinforcement. Depending on size and quantity, mounted trophies may be packed in custom-build wooden crates.  
To pre-order packaging in a box with additional wooden reinforcement on any type and size of consignment, this must be specially requested, and an extra charge of USD100.00/EUR95.00 applies.  
To pre-order packaging in a wooden crate on any type and size of consignment, this must be specially requested, and an extra charge of USD240.00/EUR230.00 applies.

## Payment Terms & Conditions

- *Payment terms OPTION 1:* The full amount is payable upon receiving your invoice from Ingwe Wildlife Art cc (IWA).
- *Payment terms OPTION 2 & OPTION 3:* A 50% deposit of the order value is required strictly within 30 days of order confirmation; balance is due and payable before shipping. Photos of mounted trophies will be supplied on request together with final invoice.
- Dispatch of trophies from the Namibian Shipping agent will only be carried out once all outstanding balances to IWA have been settled.
- All banking charges are for the client's account.
- Credit card payments will be billed in Namibian Dollars, with the USD/EURO quoted prices converted with the mid-market rates of the day to NAD plus bank commission charges at 2.875%.
- If an order is cancelled and hunting trophies alienated mid-process after confirmation and payment of deposit, the deposit is forfeited, and IWA reserves the right to sell the items to recover any further costs incurred.
- IWA will not accept any liability for any losses on uninsurable species.
- By paying the final invoice, the client accepts that his trophies left our premises in good condition and from any point onwards, Ingwe Wildlife Art cc will not accept any damage resulted from mishandling during the export process.
- Ingwe Wildlife Art cc cannot be held liable for any damage to the client's trophies resulting from unforeseen circumstances including but not limited to natural disaster, riots, and war.

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*\*\*An extensive administrative process commences from the moment the client's trophies enter the facilities of Ingwe Wildlife Art cc. This involves – amongst others – re-tagging of all the trophy items, entering them manually into multiple processing- and tracking registers, double-checking that each species has been correctly recorded on the hunting permit, creating a comprehensive client file, and clarifying any queries or variances with your outfitter before contacting you with quotations and discussions for the process.*

*The administrative process may take several weeks, depending on the time of the season. During the high season, we have a high inflow of new orders daily, and it is of vital importance to ensure the background administrative processes have been taken care of meticulously, before moving on to contacting the client with quotations and in-depth trophy processing discussions.*

*IWA usually processes all orders - to the extent possible - by date of receipt of raw-trophies and therefore reserves the right to deviate from adhering strictly to the "turnaround time commencing after receipt of deposit dates only" policy, to not add the administrative waiting period to the total turnaround time.*

*Such deviation shall happen at the discretion of IWA only and will however not be considered if the processing of an order is delayed due to a client taking excessively long to confirm their order and trophy instructions.*

*In the event of such deviation by IWA, it will be specified in writing in our introductory email to the client that the estimated turnaround time is to be calculated from date of receipt of raw-trophies, provided that the order is confirmed in due course and all instructions clarified no later than 4 months before the projected time of completion, and the deposit payment has then been effected within 30 days of order confirmation.*

*Group consignments: If two or more hunters wish to have their orders shipped together, the processing category of the order taking the maximum time will apply to the entire consignment. E.g., if one person has an order under the category "OPTION 1", and another hunter of the same group has chosen "OPTION 2" for his order, the turnaround period of the latter will apply to both orders, and thus the group consignment.*